

LLNL and LANL Portal Overview



**Lawrence Livermore National Laboratory
Los Alamos National Laboratory**

Presented at InterLab 2002, December 4 - 6, 2002

What we will cover today



- Portal Planning, Implementation, and Deployment
- Portal Infrastructure and development
- Content Management
- Frequently Asked Questions

Cara Corey, LLNL, Portal/Content Development

Katherine Norskog, LANL, Content Development

Michael Calhoun, LANL, Infrastructure

Terms



- **PORTAL**
 - A portal is a web-based method of integration and interaction with multiple data sources
- **PORTAL PAGE (tab)**
 - A portal page displays one or more portlets to users via a provider
- **PROVIDER**
 - A provider “provides” a group of portlets to the portal
- **PORTLET**
 - A component of a portal used to serve dynamic (or static) data
- **CONTENT AREA**
 - A component of a portal used by distributed authors to create static content for display on a portal page
- **PERSONALIZATION**
 - Targeted delivery based on user of one

My LLNL Demo



MyLLNL

Welcome COREY1

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LLNL Intranet

Monday - January 6, 2003

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Portal Shortcuts

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- [Web Information](#)

LLNL Phonebook

[More WebPh Options](#)

Building Locator

Broadcast Messages

No current messages.

Portal News

Welcome to the MyLLNL portal. To personalize the portal, please log in and select the Customize Page link located at the top right corner of the MyLLNL page.

Two new subtabs have been added to the Services tab. The portlets currently located on the Services tab have been moved to the General subtab, and the Information Mgt. Pilot subtab has been added to describe the Laboratory's new Information Management (IM) process (formerly Review and Release process) and provide access to the online pilot IM application and other helpful links.

Additional information about the MyLLNL portal, including supported desktops and browsers, customization instructions, and login instructions, is available from the [MyLLNL Help Center](#).

If you need assistance or have a suggestion, please send e-mail to portalhelp@llnl.gov

50th Anniversary

Lawrence Livermore Timeline

[1950s](#) | [1960s](#) | [1970s](#) | [1980s](#) | [1990s](#) | [2000s](#)

- [Fifty Years of Accomplishments](#)
- [Fifty Years of Stories](#)
- [Celebrating Our 50th Anniversary](#) 🌟

Survey Action Teams



Survey Action Teams

- [Project list](#)
- [Schedule](#)

Special Events

→ [January Events](#)

Homeland Security

Current Threat Level:

- **Severe (red)**
- **High (orange)**
- **Elevated (yellow)**
- **Guarded (blue)**
- **Low (green)**

[Department of Homeland Security information](#)

Browse LLNL by Topics

- [Administration/Management](#)
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Alpha Pager

Pager number/official ID

Message

[Notice to Users](#)

[Open LabNet Alpha Paging Site](#)

Laboratory News and Events

- [Administrative Memos](#)
- [Calendars/Schedules](#)
- [Classified Ads](#)
- [Holidays](#)
- [Newsline](#)
- [Payroll Schedule](#)
- [QuickTime News Archive](#)
- [Security Updates](#)
- [Technology Today](#)
- [NewsOnLine](#)
- [LIC/NSA/DOE News](#)

NewsOnLine

NewsOnLine

December 30, 2002

TOP OF THE NEWS

[Lab to Celebrate Martin Luther King](#)

AROUND THE LAB

[R&D 100 Awards Draft Proposals Due Jan. 15](#)

[Power-Down for New Year's Holidays](#)

[Reduced Cafe Services During Holiday Weeks](#)

[Newsline Takes a Holiday](#)

[Mileage Reimbursement Rate Decreases](#)

[National Car Rental Changes Weekend Hours](#)

[Xmas Tree Collection in Local Cities](#)

[Energy and Environment Call for Pre-Proposals](#)

[Fidelity Rep Available for Employees](#)

WHAT'S NEWS AT LLESA

[Quarterly Blood Drive Returns](#)

[LLESA Programs Off for Holidays](#)

[NewsOnLine Archives](#)

Traffic



[CHP Traffic Information](#)

[KPIX Traffic](#)

LLNL Onsite Weather

Last Reading: 1-6-2003 08:30 PST

		Trends
Temp	48° F	●
Humidity	71 %	
Precipitation	0.00 in	Total: 0
Wind Speed	2 mph	●
Wind Gust	5 mph	
Wind Direction	Towards WNW	120°





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LLNL Leave Balances

Leave Balances are available only for LLNL employees. To remove this LLNL Leave Balances portlet, click on the Customize Page link, select the portlet, and click Delete.

Alpha Pager

Pager number/official ID

Message

[Notice to Users](#)

[Open LabNet Alpha Paging Site](#)

LLNL Phonebook

[More WebPh Options](#)

My Page

Welcome to your personal My Page!

This is your default My Page tab. To customize your My Page tab please click the Customize Page link or the Customize link in the portlet headers.

Customization [instructions](#) are available from the Help Center.

My Applications

[Customize](#)

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[Extensity Application Page](#)

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[LTRAIN](#)

[Lab Pricer](#)

[MMED Shop Costs](#)

[Visitor Tracking System](#)

[YAHOO](#)

My Favorites

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[Yahoo](#)

Livelihood

If you would like information about Livelihood and becoming a Livelihood user, please view the [Livelihood information page](#).

Livelihood Menu

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Livelihood Projects

[Customize](#)

Project	Role	Modified
Institutional Portal	Members	2001-04-12 09:11:33.0

1 of 1

[Livelihood Projects](#)

[Refresh](#)

Livelihood Workflow Assignments

[Customize](#)

No Livelihood Assignments found for COREY1



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Organizations

Laboratory Organizations

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- [Organization charts](#)

UC/DOE-NNSA/Federal Government Organizations

- [DOE-NNSA](#)
- [University of California](#)
- [Other Federal government organizations](#)

Organization Web Pages

- [Administration & Human Resources](#)
- [Biology & Biotechnology Research](#)
- [Chemistry & Materials Science](#)
- [Chief Financial Officer](#)
- [Chief Information Officer](#)
- [Computation](#)
- [Defense & Nuclear Technologies](#)
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- [Laboratory Services](#)
- [National Ignition Facility Programs](#)
- [Nonproliferation, Arms Control, & International Security](#)
- [Physics & Advanced Technologies](#)
- [Safety, Security and Environmental Protection](#)

Other National Laboratories

[Ames Laboratory](#)
[Argonne National Laboratory](#)
[Brookhaven National Laboratory](#)
[Environmental Measurements Laboratory](#)
[Ernest Orlando Lawrence Berkeley National Laboratory](#)
[Fermi National Accelerator Laboratory](#)
[Idaho National Engineering & Environmental Laboratory](#)
[Los Alamos National Laboratory](#)
[National High Magnetic Field Laboratory](#)
[National Renewable Energy Laboratory](#)
[Oak Ridge National Laboratory](#)
[Pacific Northwest National Laboratory](#)



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ES&H Favorites

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[LSD ES&H Documents](#)

ES&H News

Recent Lessons Learned

- [Forktruck Collision](#)

Revised ES&H Manual Document

- [Document 17.7 -- Explosives Training and Qualification Program](#)
- [Document 21.3 -- Vehicle Operations and Traffic](#)
- [Document 22.5 -- Fire](#)
- [Document 32.4 -- Discharges to the Sanitary-Sewer System](#)
- [Document 36.2 -- Managing Office and Shop Supplies for Disposal](#)

[More ES&H News...](#)

[ES&H Website](#)

ES&H Information

- Your Guide to ES&H information at LLNL
 - [Lessons Learned](#)
 - [Work Smart Standards](#)
 - [Safety Shoes](#)
 - [AHJ](#)
 - [ES&H e-Library](#)

Security Information

- [Your Guide to Safeguards and Security at LLNL](#)--a one-stop shop for security information on the Web
 - Computer Security
 - Information Security
 - Personnel Security
 - Physical Security
 - Other Security Resources



- [Index of Security Web Sites](#)
- [Program Security Representatives](#)
- [Security Points of Contact](#)
- [Security Roles, Responsibilities, and Authorities \(pdf\)](#)
- [Security Training](#)



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- [Hotlines](#)
- [Human Resources](#)
- [Johnson Controls at LLNL](#)
- [LITE Time Reporting System](#)
- [Meeting Maker Information](#)
- [New Employees](#)
- [Ombuds Program](#)
- [Open LabNet](#)

Benefits

- [At Your Service--formerly UCbencom](#)
- [LLNL Benefits Office](#)
 - [Employee Assistance Program](#)
 - [Medical](#)
 - [Dental](#)
 - [Vision](#)
 - [Other benefits](#)
- [Payroll Organization](#)
- [UC Regents' Portfolios for Retirement Funds](#)
- [UC Retirement Estimator--PERS](#)
- [UCRP Retirement Program Benefit Estimator](#)

Payroll Information

- [Payroll Organization](#)
- [LITE Time Reporting System](#)
- [Payroll Calendar of Events](#)
- [Payroll Schedule \(Biweekly\)](#)
- Other Payroll-Related Resources:
 - [California Franchise Tax Board](#)
 - [Internal Revenue Service](#)
 - [Social Security Administration](#)

Commuting

- [Transportation Systems Management Program \(TSMP\)](#)
- [Altamont Commuter Express](#)
- [Bay Area Public Transportation](#)
- [Directions to the Lab](#)
- [Mapquest](#)
- [Wheels - Livermore Amador Transit](#)

Johnson Controls Employees

- [Johnson Controls at LLNL](#)
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- [Contact List](#)
- [Forms](#)
- [News](#)
- [Policies](#)
- [Training](#)
- [Worktech--timekeeping system](#)



Health and Wellness

- [Disability Assistance](#)
- [Employee Assistance Program](#)



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Phone Directories

- [Lawrence Livermore](#)
- [Department of Energy - National Nuclear Security Administration](#)
- [Other Laboratories](#)

Reference Materials

- [Acronyms and Abbreviations](#)
- [Almanacs](#)
- [Archives/History](#)
- [Calendars](#)
- [Dictionaries and Thesaurus](#)
- [Encyclopedias](#)
- [Other Resources](#)

Forms

- [Carpool Parking Permit Application](#)
- [Electronic Forms Library](#)
- [Extensivity Web-Based Application](#)

Policies and Procedures

- [Aviation](#)
- [Business Services](#)
- [Classification](#)
- [Classified Document Handling](#)
- [Computer Use and Security](#)
- [Contract 48](#)
- [Diversity and Equal Employment Opportunity](#)
- [Environment, Safety, and Health \(ES&H\)](#)
- [Export Control](#)
- [Financial Management](#)
- [Food Services](#)
- [Foreign Nationals](#)
- [Human Resources](#)
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- [Legal Issues](#)
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- [Procurement](#)
- [Project Management](#)
- [Property Management](#)
- [Quality Assurance Program](#)
- [Records Management](#)
- [Safeguards and Security](#)
- [Software Management](#)
- [Substance Abuse](#)
- [Technical and Scientific Information](#)
- [Training](#)
- [Travel](#)
- [Whistleblower Protection](#)
- [Work-for-Others \(WFO\)](#)

Guides/Tutorials

- [Career Management Guide](#)
- [Classification Bulletins, Guides, and Manuals](#)

Online Documents

- [Documents On-Line](#)
- [Electronic Magazines and Newsletters](#)
- [Forms](#)
- [Guides and Tutorials](#)
- [Institutional Publications](#)
- [Lab Overview](#)
- [Phone Directories](#)
- [Policies, Procedures, and Manuals](#)
- [Program Publications](#)
- [Reference Materials](#)

Libraries

Onsite

- [LLNL Library Services](#)
 - [Documents On-Line](#)
 - [Online Catalog \(WebCat\)](#)
 - [Electronic journals](#)
- [Laboratory Archives](#)
- [Leadership & Management Development Library](#)
- [Plant Engineering Technical Library](#)

Offsite



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General | [Information Mgt. Pilot](#)

Services

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- [Computers / Communications / Networks / Software](#)
- [Documents / Publications](#)
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- [Hotlines](#)
- [Partnering / Collaborations](#)
- [Security](#)
- [Transportation](#)
- [Travel](#)

Documents/Publications

- [Review and Release](#) (Document Approval and Report Services)
- [Export Control](#)
- [Internet/Web Publishing](#)
- [Library](#)
- [Photography](#)
- [Presentations](#)

Business Organizations

- [Administrative Information Systems Department](#)
- [Business Services Department](#)
- [Finance Department](#)
- [Laboratory Assurance Office](#)
- [Laboratory Services Directorate](#)
- [Notaries Public](#)
- [Payroll Organization](#)
- [Procurement & Materiel Department](#)
- [Technical Information Department](#)
- [Telecommunications and Site Utilities](#)

Buy It / Ship It / Track It

- [Buy It](#)
- [Ship It](#)
- [Track It](#)

Facilities/Infrastructure

- [Safety, Security and Environmental Protection Directorate](#)
- [Plant Engineering](#)
 - [Plant Engineering Customer Service](#)

Computers/Networks

- [Computers](#)
- [Networks](#)
- [Communication](#)

Travel

- [LLNL Travel Services](#)
- [About BTS -- Travel Booking Tool](#)
- [About Extensity Online Expense Reports](#)
- [Car Rental and Ground Transportation](#)
- [Contacts](#)
- [Domestic and Local Travel](#)
- [Extensity Web-based application](#)
- [Foreign Travel](#)
- [Foreign Travel Health and Safety](#)
- [Foreign Travel Security](#)
- [Foreign Travel System](#)
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- [Insurance](#)
- [LLNL Corporate Travel Card](#)
- [Lodging Information](#)
- [Passports/Visas](#)



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RA COI Information

Welcome to the MyLLNL Resource Management community of interest.

To customize the content on the Resource Management tab, log in and use the Customize Page link located in the upper right corner of the MyLLNL portal.

If you have suggestions or comments please send e-mail to the MyLLNL portal team at portalhelp@llnl.gov

LLNL Phonebook

[More WebPh Options](#)

RA Communication

- [Web Messenger Information](#)
- [Web Messenger Login](#)

RA News

CFO News

Data Warehouse & IPPS News

- 12/10-** Delivery of drop point reports and Inter-office courier service are no longer provided by AIS ITS. This reminder is being sent because since Monday, 12/2 we have continued to print a good deal of reports that have a drop point destination on the banner.

If your reports are still being sent to a drop point, you will need to change them to an L-code, email or arrange to have them picked up in T4726 lobby area. This affects all scheduled batch jobs that are printed with a drop point location on the distribution list. If you are unsure if your reports are affected, please check your scheduled batch jobs or call the Data Warehouse Support line at 2-9299.

If you have printed a high speed report that was to be delivered to a building or drop point you can find your report in the bins located in the T4726 lobby area. Reports will be held for a 2 week period before being discarded. You are encouraged to change your drop point to an L code for delivery by Laboratory mail services.

If you have questions or concerns, please contact Data Warehouse Customer Support at extension 2-9299 or send e-mail to dwhelp@llnl.gov.

RA Financial Applications

- [Account Management System \(AMS\)](#)
- [Cafe - Chemistry](#)
- [COSMOS-Engineering](#)
- [Cost Budget Report - Finance](#)
- [Cost Type Expense Changes](#)
- [Data Warehouse/IPPS](#)
- [Data Warehouse Batch Report Lookup](#)
- [Data Warehouse Web Repository](#)
- [Enterprise Data Depot - EDD](#)
- [Field Budget Submissions](#)
- [Move It - Chemistry](#)
- [Service Center Calls](#)

RA Notifications/Calendars

- [Data Warehouse Load Status](#)
- [Finance Calendars](#)
- [Financial Community Calendar - prototype](#)
- [Payroll Calendar](#)

RA Estimators & Tools

- [Lab Pricer](#) **NEW!**
- [Estimator - Chemistry](#)

My LANL Demo

Audience of One



Los Alamos National Laboratory

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INSIDE Los Alamos

MY LANL

LANL

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EIA

Monday, December 2, 2002

Welcome Michael

Help

Sign Out


Welcome

Benefits

Managers

Facilities

Purchasing



News for you

Plutonium Pit Schedule "At Risk" - DOE IG (Energy Daily)

The DOE plan to produce a certifiable plutonium pit by fiscal year 2003 is "at risk" due to schedule delays at LANL, raising concerns about DOE's overall stockpile stewardship program.

Nuclear Agency Eyes New Designs, Controls (Aviation Week and Space Technology)

The U.S. Nuclear weapons community is embarking on activities that could yield new designs and broaden efforts to stem the flow of non-weapons-grade radioactive materials.

Can N.M. Merge Science Might, Business Smarts? (The Albuquerque Journal)

Year in and year out, the state's national laboratories and research universities produce technical insights that many believe, if harnessed by business, could make New Mexico into the next Silicon Valley. Year after year, it doesn't happen.

Rumsfeld Reportedly Resists Firm Limits On Nuclear Arms (San Jose Mercury News)

Rumsfeld and his aides have been fighting a rearguard action against White House efforts to limit the size of the U.S. nuclear arsenal in a treaty with Russia.

Michael Calhoun

TA-3, Bldg 261, Room S100W
667-8400 [Update Info](#)

Training

	Customize
Security Refresher	Due By 11/24/03
Export Control	Due By 11/24/03
OTOWI Facility Plan	Due by 11/24/03
Take other courses...	

Property

	Customize			
Bar Code	Description	Manuf	Bldg	Room
1097017	COMPUTER LAPTOP	APPLE	0261	T100
1099325	COMPUTER JAND HELD	3COM	0261	T100
968858	COMPUTER PERSONAL	DELL	0028	53
987657	COMPUTER DESKTOP	APPLE	0261	T100
995763	PRINTER	TEKTRONIX	1197	112

[More Detail](#) from Sunflower Property Accounting

1 cache kev:20021202024340:117342

Managers' dashboard

Los Alamos National Laboratory

Lab Home | Phone | Search


INSIDE Los Alamos

MY LANL

LANL > News Jobs Maps Calendar Library Search EIA

Monday, December 2, 2002 Welcome Michael | [Help](#) | [Sign Out](#)

Welcome Benefits **Managers** Facilities Purchasing



Tasks and Reminders

Pending Approvals - Group IM-3
None at this time.

Reminders
[Annual Performance and Salary Management](#) exercise, Aug 12 - Sept 27.

Master Management Distribution

- [MM1644/ADS1804: SAFETY- AND ENVIRONMENT-RESPONSIBLE LINE-MANAGEMENT RESPONSIBILITIES FOR RADIATION DOSIMETRY \(pdf\) \(11/25/02\)](#)
- [MM1643/ADS1803: NEW DOSIMETRY DELIQUENCY POLICY \(pdf\) \(11/25/02\)](#)
- [MM1642/ADS1802: Call for Nominations for the February 9-14, 2003 Leadership Institute \(pdf\) \(11/22/02\)](#)

[More ...](#)

MANAGERS' resources



Michael Calhoun
TA-3, Bldg 261, Room S100W
667-8400 [Update Info](#)

Financial Summary
Cost Center 7G0300 [Chart](#)
There was no Financial Summary data returned for Cost Center 7G0300.

Personnel Summary
Group IM-3 [Roster](#) [Authorities Report](#)

Regular Employees:	35
Limited-term Employees:	2
Long-term Visiting Staff Members:	0
Postdocs:	0
Graduate Students:	0
HS Co-op Students:	0
Undergraduate Students:	1
Contract Labor:	3
New Hires:	0
Early Career Hires:	0
Conversions:	0
Retirees:	0
Terminations:	0

[Data as of 11/30/02 Questions?](#)

Organization provider



Los Alamos National Laboratory

Lab Home | Phone | Search

INSIDE Los Alamos > My LANL

LANL > News > Jobs > Maps > Calendar > Library > Search > EIA

Monday, December 2, 2002 Welcome Michael | [Help](#) | [Sign Out](#)

Welcome Benefits Managers Facilities Purchasing

CMMS News Costs Equipment Labor PMs Work Orders

[Edit](#)

Welcome to the LANL CMMS project home page. If you have arrived at this page because you are trying to access reports, you can do so by clicking on the word "Login" above and proceeding to the Einstein CryptoCard log in panel.

As you are probably aware, the reports being created by the CMMS team are still a work in progress. However, to provide you with your much-needed data, the CMMS team has been working to provide you with reports that provide data similar to that provided in the old data Warehouse reports. You can access these reports via the reports button at the left of page you reach after log-in.

At this time, this page has the same functionality as the old version. We have not yet cleaned up the pages behind the buttons to the left. We plan to do so in the near future. If you have ideas for improvement, please let us know what they are via E-mail at cmms-support@lanl.gov or by telephone at 7-6032.

The CMMS Project Office is located at TA-00, Building 1197 (Mesa School), Room 113.



Operated by the [University of California](#) for the [National Nuclear Security Administration](#), of the US [Department of Energy](#). Copyright © 2002 UC | [Disclaimer/Privacy](#)

My LANL is brought to you by the Information Management Division and the Chief Information Officer on behalf of the Enterprise Project. Comments? Contact us: [Portal Team](#)

Business Sensitive – Protect as Proprietary

LLNL and LANL Portal Overview 17

Benefits to Nat'l Lab



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Statement of Earnings

Check Date: 04/18/2002 Pay Period: 04/01/2002 - 04/14/2002

Employee: Smith John Andrew/999999 SSN: 999-99-9999

Pay Basis: Exempt Pay Status: Full Time

Exemptions: Fed: M 02 State: M 02

[Printable Version](#)

Hours and Earnings

Description	Current			YTD	
	Rate	Hours	Earnings	Hours	Earnings
Regular Hours	\$000.00	00.00	\$0,000.00	0,000.00	\$000,000.00
Total Hours and Earnings		00.00	\$0,000.00	0,000.00	\$000,000.00

Retroactive Prior Pay Period Adjustments

Description	Date	Rate	Hours	Earnings
Regular Hours	00/00/00	\$00.00	00.00	\$000.00
Total Adjustments			00.00	\$000.00

Pre-Tax Deductions


Plan	Coverage	Current Amount	YTD Amount
FSA HLTH		\$000.00	\$0,000.00
NMHH	Emp+Fam	\$000.00	\$0,000.00
DENC	Emp+Fam	\$000.00	\$0,000.00

Michael Calhoun

TA-3, Bldg 261, Room S100W
667-8400 [Update Info](#)

 You are due for your 15 year anniversary on August 25. Please complete the appropriate selection form below and send us an email to serviceawards@lanl.gov

 Nominations are due for the Student Distinguished Performance Award. Send nominations to students@lanl.gov

 [Submit Healthcare Questions](#)
We would appreciate questions or comments regarding this broad initiative

 **UCRS Account Balances**
[Click here to view your balances](#)

Purchasing/Property



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Jobs

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EIA

Monday, December 2, 2002

Welcome Michael

Help

Sign Out

Welcome

Benefits

Managers

Facilities

Purchasing

I have questions about...

PD Web

GO

Who's my buyer

GO

General Guidelines

Requirements for products or services estimated at or exceeding \$10M, require prior notice or approval by the Department of Energy. Contact BUS-5 procurement immediately to begin discussing milestones for procurements at this dollar level.

Acquisitions in the range of \$1M to \$10M are within the Laboratory's delegated authority level however these requirements are typically complex and subject to unanticipated issues. I would urge you to submit these purchase requests to BUS-5 procurement by the end of April 2002.

Purchase requests ranging from \$500K to \$1M should be submitted no later than June 1, 2002.

Items and services in the range of \$100K to \$500K should be forwarded to procurement by July 1, 2002 and can probably be awarded, delivered and costed by September 30, 2002 pending the availability from the supplier

Purchasing

Group IM-3

Purchase Cards

Cardholder	Pending	YTD
Dale Leschnitzer	\$243.02	\$0.00

Data as of 11/30/02. [Questions?](#)

JIT/Stores/LVAs

Customer	Pending	YTD
No data found		

Data as of 11/30/02. [Questions?](#)

Property

Group IM-3

[History](#)




Desktop/Laptop Computers

Purchased Last Month:	0
Average Cost:	\$0
Average Division Cost:	\$3,230
Average Directorate Cost:	\$0
Average Lab Cost:	\$2,409
Total Owned:	189
Percent Older Than 3 Years:	32%
Unsigned Items:	13

Data as of 11/30/02. [Questions?](#)

LLNL portal timeline



Oct. 99	Mar. 00	Oct. 00	Mar. 01	Oct. 01	Mar. 02 	Oct. 02
What we did: <ul style="list-style-type: none"> • Product research 	<ul style="list-style-type: none"> • Prototype • Usability study • Pilot user group 	<ul style="list-style-type: none"> • Mgt. briefs 	<ul style="list-style-type: none"> • Phase I portal build • Re-design 	<ul style="list-style-type: none"> • Mgt. briefs • Hold on deployment 	<ul style="list-style-type: none"> • Inst. deploy. • COI devel. • Distr. devel. 	<ul style="list-style-type: none"> • R2 analysis
User base:	100 users 		250 users 		Available Lab-wide	
Technology:						
Web DB 3.0 beta		Web DB 3.0.4, 3.0.7		Portal 3.0.9.8.2	3.0.9.8.3 (dev)	R2/9.0.1
Funding:						
\$0K*	\$250K*	\$0K*	\$650K*	\$0K*	\$296K*	\$927K**

* Incremental \$

** Baseline budget established for institutional Web effort (includes infrastructure and portal)

LANL Portal Timeline



June 00	Mar 02 (Phase 0)	Oct 02	Dec 02	Mar 03	Aug 03
What we did: Product research Interviews with Mgrs	Visit Livermore Usability Study	Content Development for Managers	Begin Distributed Development	Develop Content for all LANL Users	High Availability (Redundancy)
User base:	<30 Users		~1000 Users		~10,000 Users
Technology:	Authentication Servers	Added Beta Environment	Supported as "Production"	9iAs Release II 9.0.1	
Standard HTML	Authorization Portal 3.0.9.8.2 Dev & Prod Environments				
Funding:	7 FTEs	7 FTEs	11 FTEs	15 FTEs	20 FTEs

User-Focused Approach



LLNL

- Developed a formal communication plan
- Briefings & demos for business/scientific/IT managers and their customers
- Maintained contact with users from the pilot
- Formal usability study on Phase I prototype
- Early production release release to a limited population
- Brought in a scientific program and functional administrative group to develop reusable COI approach
- Feedback utility on the portal to track and monitor user input and suggestions

User-Focused Approach



LANL

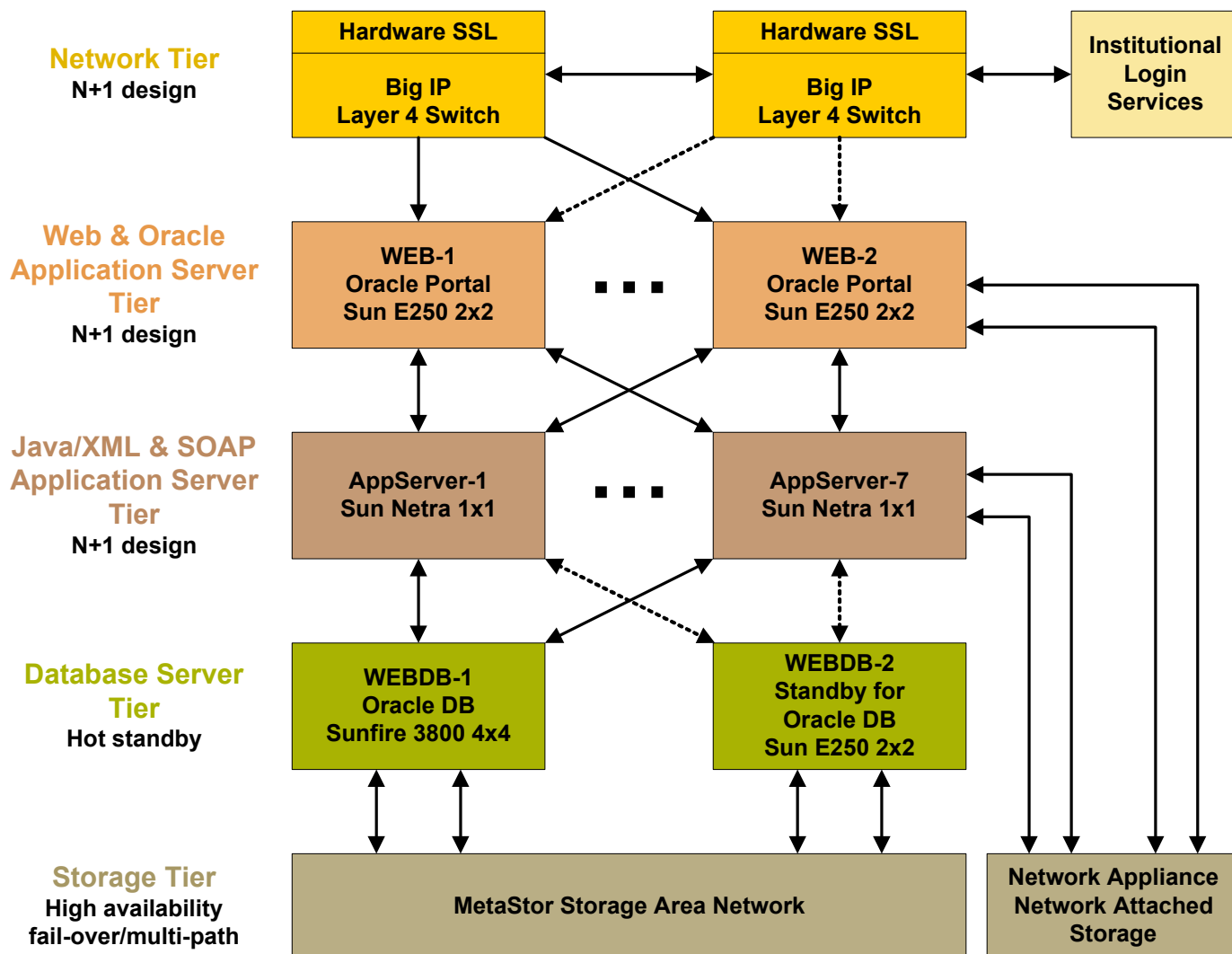
- Initial interviews with ~36 managers about data needs
- Strategic communication plan
- Content design with key data owners
- Briefings and demos for senior managers, Enterprise Project leaders
- Feedback
 - needs analysis
 - interviews
 - usage stats
 - customer service support
- Expanding pilot with quiet roll-out

LLNL Portal Infrastructure



GOALS:

- Capacity - support 7000+ users
- High availability - 99.5%+ uptime
- High performance - fast response time (~2 to 3 seconds per page)
- Scalability - ability to scale dynamically (except for DB tier)
- Serviceability - maintenance upgrades without impacting users

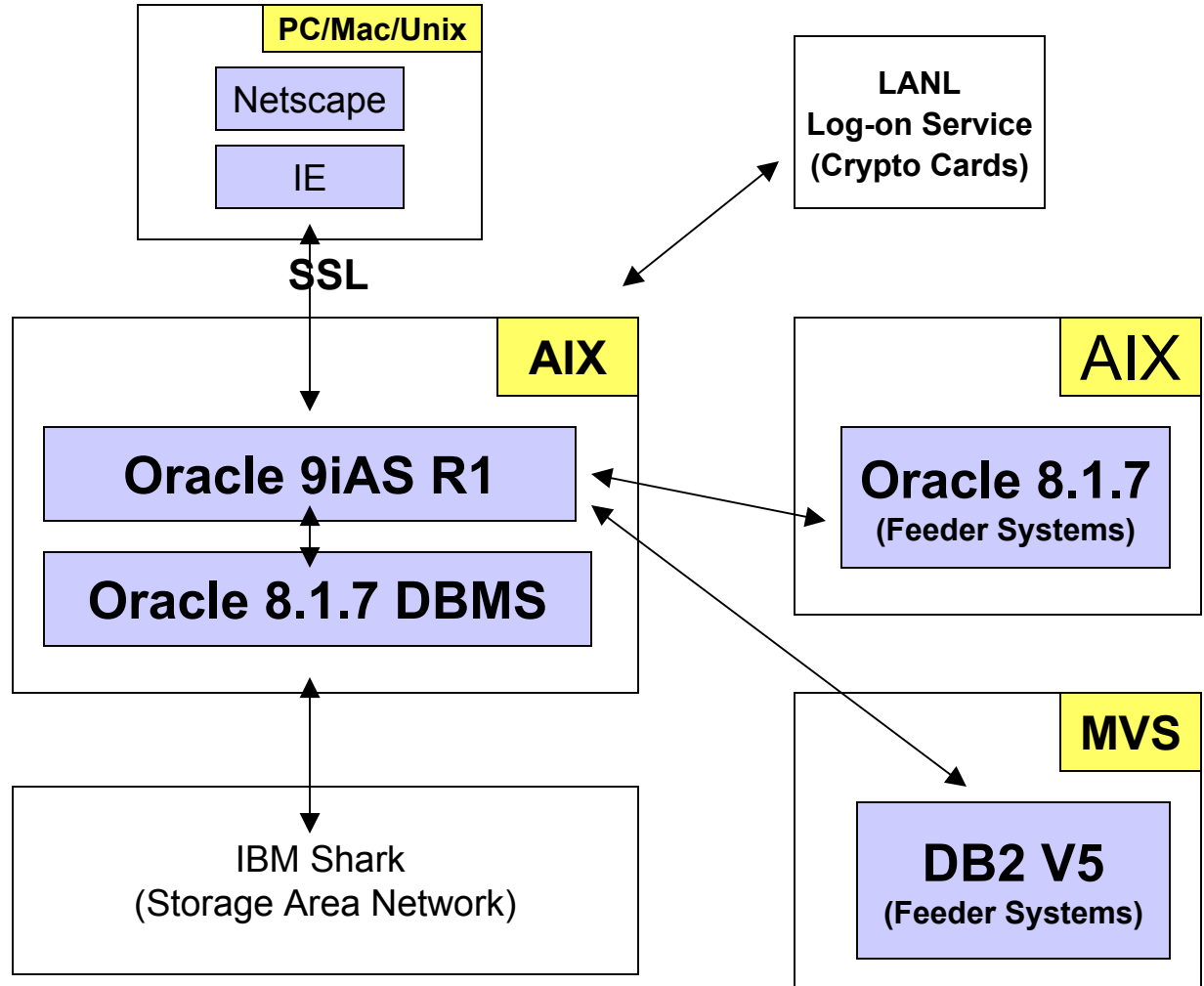


LANL Portal Infrastructure



GOALS:

- Capacity - support 10,000+ users
- Integrated sign-on with legacy apps
- Integrated authorization with legacy apps
- Hardware and software integration with ERP Project (IBM / AIX / Oracle)
- High availability
- High performance
- Scalability



Content Management

Content Delivery



LLNL Goals:

- To give users the information they need to do their jobs
 - Migrated intranet (Grapevine) content to portal; users can access intranet content without having to log in
- To allow users to customize content and have access to protected information (e.g., leave balances, training plans)
 - Advantage to logging in is ability to customize portal content and access protected information

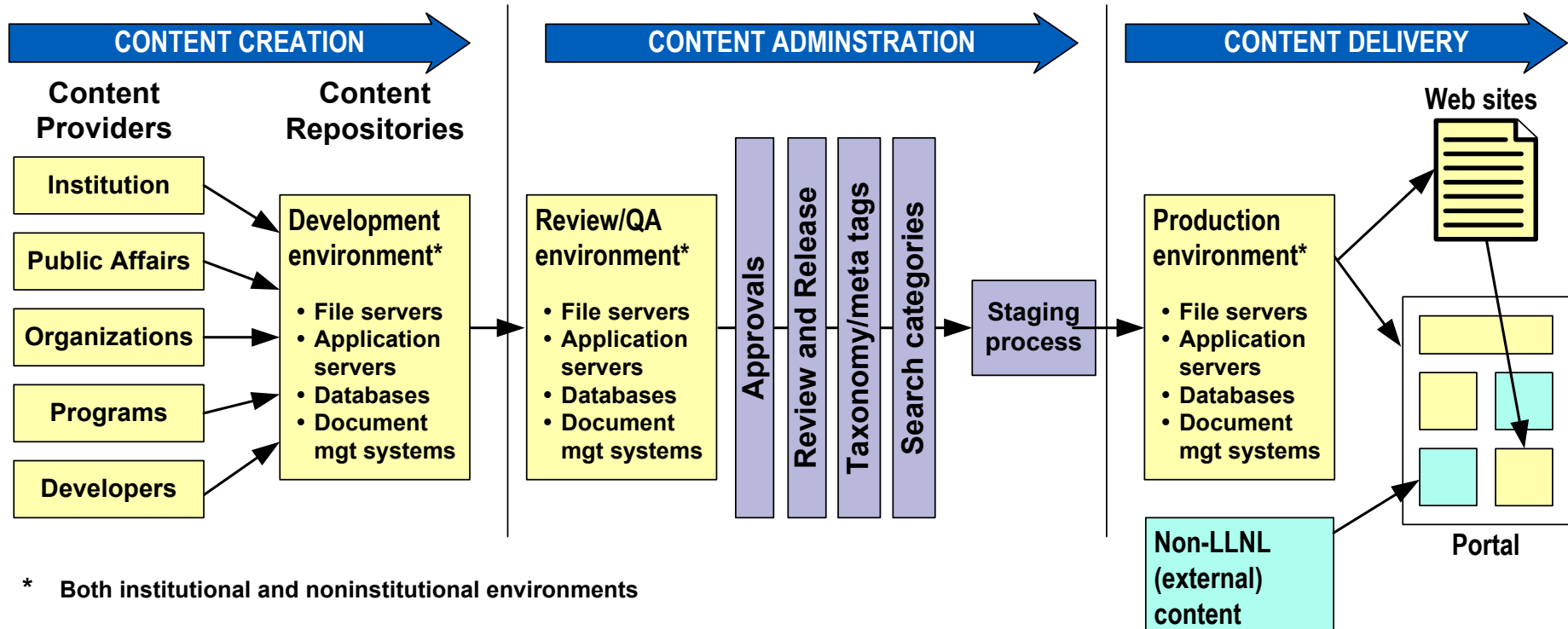
Content Delivery



LANL Goals:

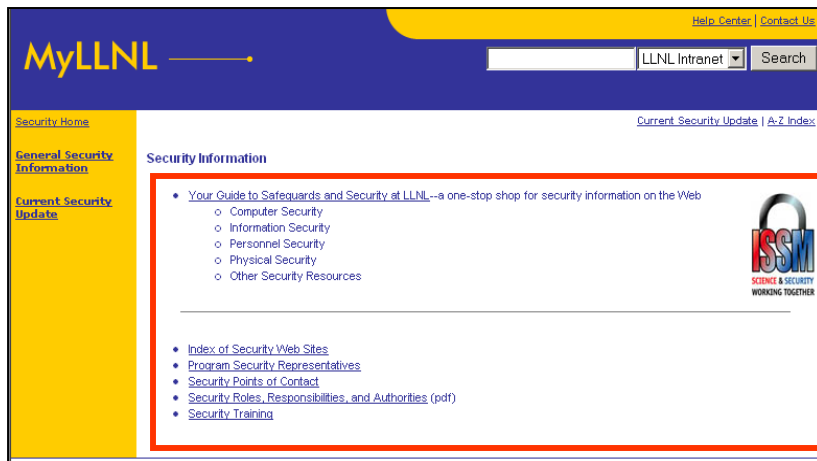
- New functionality to LANL intranet—audience of one
- Managers “dashboard”
- Workers info (e.g., leave balances, training plans, paystub, etc.)
 - Targeted delivery— ability to recognize exactly who is there and serve data accordingly, by role and person
- Single sign-on and authorization for “new” ERP systems and “old” one too.

LLNL Content Management

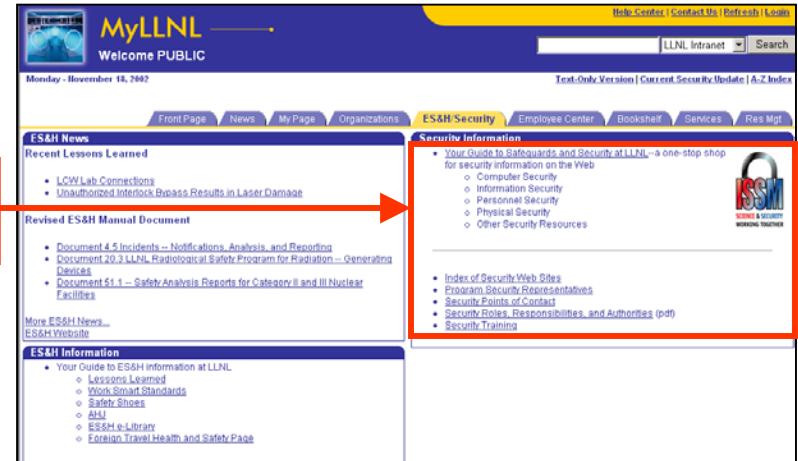


MyLLNL content /data types

- URL services: most MyLLNL content resides in Web pages on the server and is pulled (“slurped”) into portlets



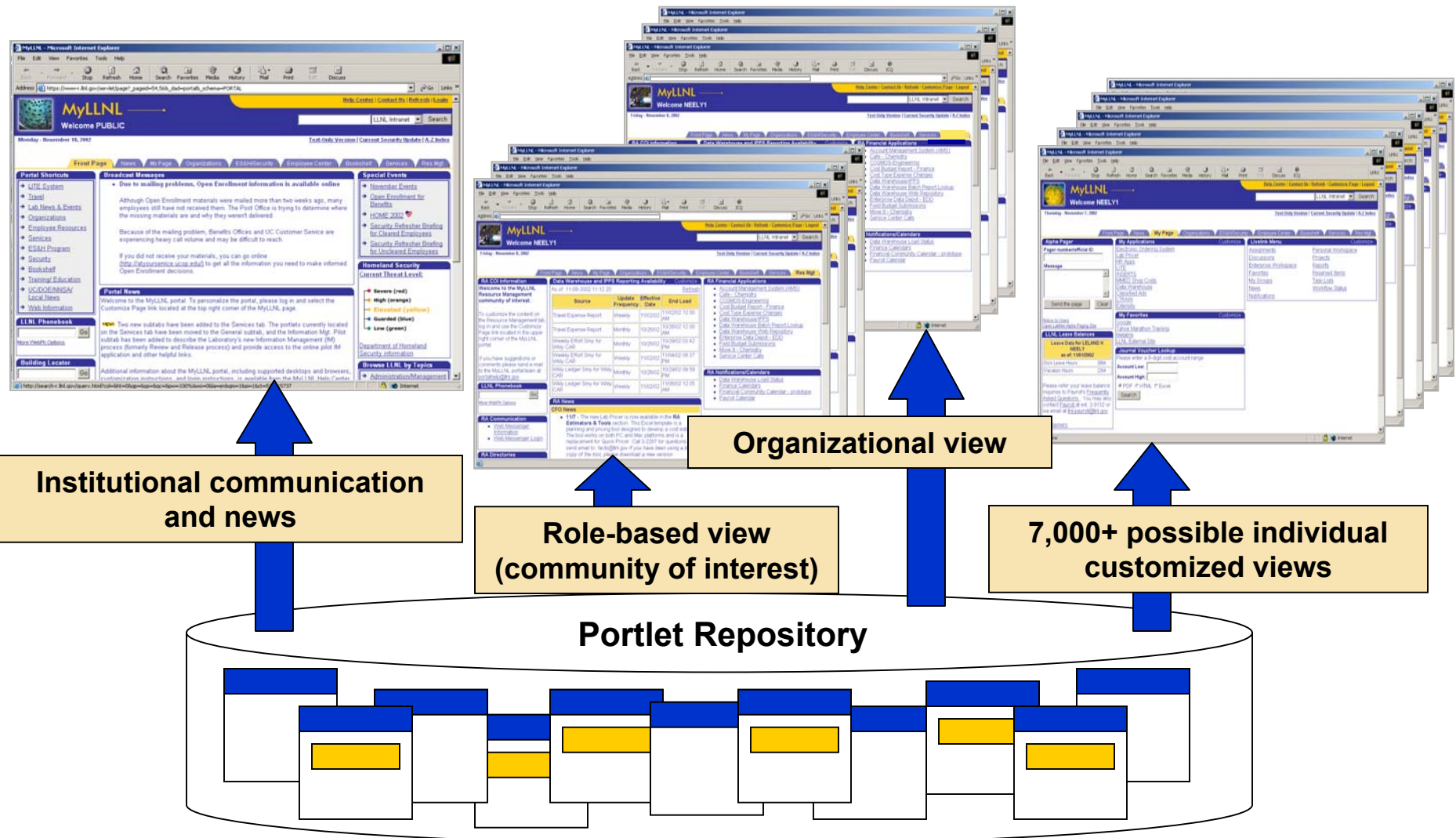
URL
services



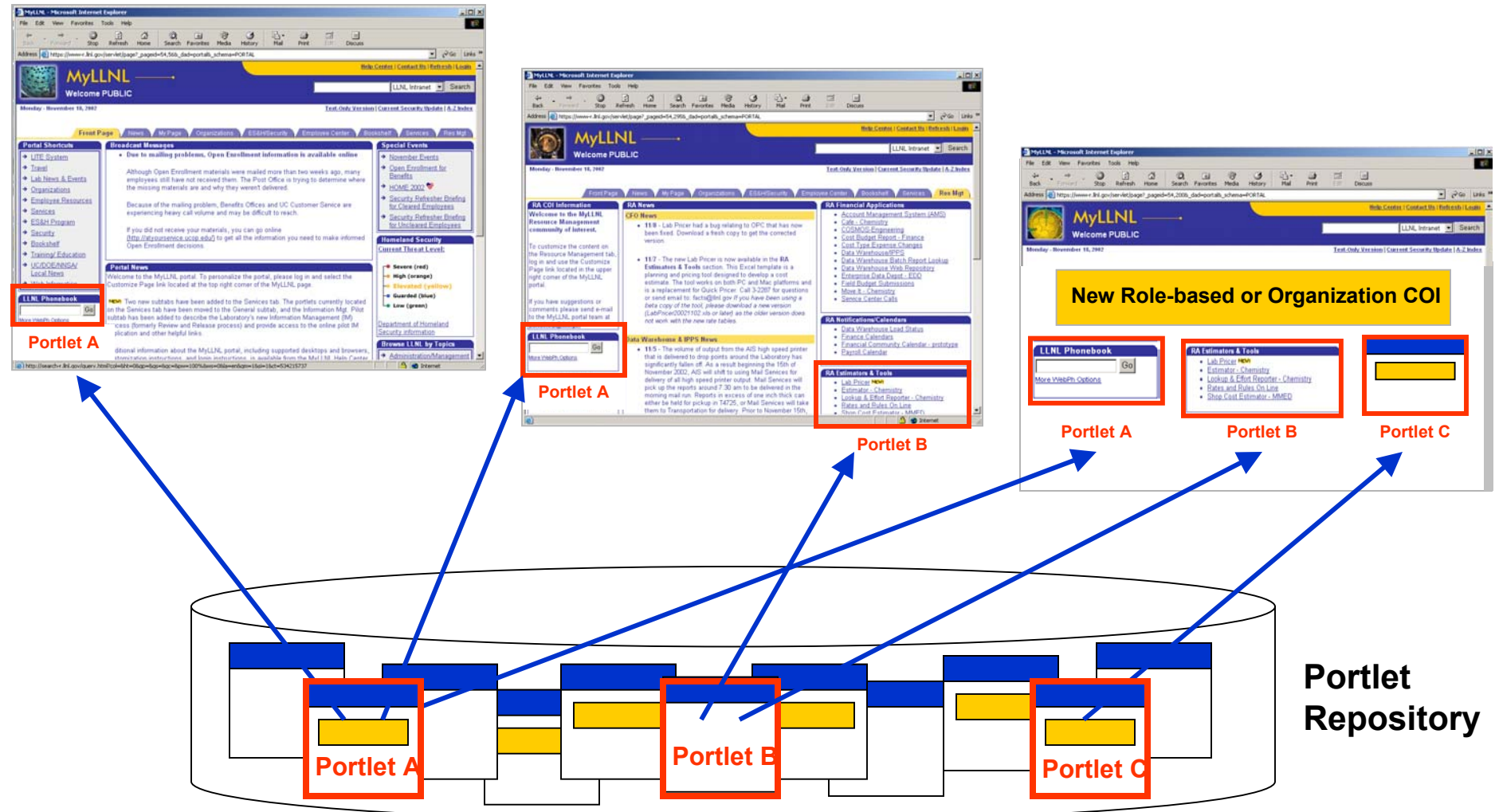
```
<!-- begin SECURITY INFORMATION PORTLET -->
<A HREF="http://www-r.llnl.gov/securityprogram/issm/index.html"><IMG SRC="images/issm/ISSM_logo_sm.jpg" ALIGN="right"
ALT="ISSM logo" WIDTH="60" HEIGHT="97" VSPACE="6" HSPACE="10" BORDER="0"></A>
<UL CLASS="PortletText2">
<LI><A HREF="http://www-r.llnl.gov/securityprogram/index.html" CLASS="PortletText2"> Your Guide to Safeguards and Security
at LLNL</A>--a one-stop shop for security information on the Web
<UL CLASS="PortletText2">
<LI>Computer Security</LI>
<LI>Information Security</LI>
<LI>Personnel Security</LI>
<LI>Physical Security</LI>
<LI>Other Security Resources</LI>
</UL>
</LI>
<HR SIZE="1" NOSHADE WIDTH="90%">
<UL CLASS="PortletText2">
<LI><A HREF="http://www-r.llnl.gov/securityprogram/security_index.html CLASS="PortletText2">Index of Security Web
Sites</A></LI>
<LI><A HREF="http://www-r.llnl.gov/securityprogram/rep/index.html CLASS="PortletText2">Program Security
Representatives</A></LI>
<LI><A HREF="http://www-r.llnl.gov/securityprogram/POC.html CLASS="PortletText2">Security Points of Contact</A></LI>
<LI><A HREF="http://www-r.llnl.gov/securityprogram/LLNL_RRA.pdf CLASS="PortletText2">Security Roles, Responsibilities,
and Authorities</A> (pdf)</LI>
<LI><A HREF="http://www-r.llnl.gov/securityprogram/training.html CLASS="PortletText2">Security Training</A></LI>
</UL>
<!-- end SECURITY INFORMATION PORTLET -->
```

Example of URL
services code for
Security Information
portlet

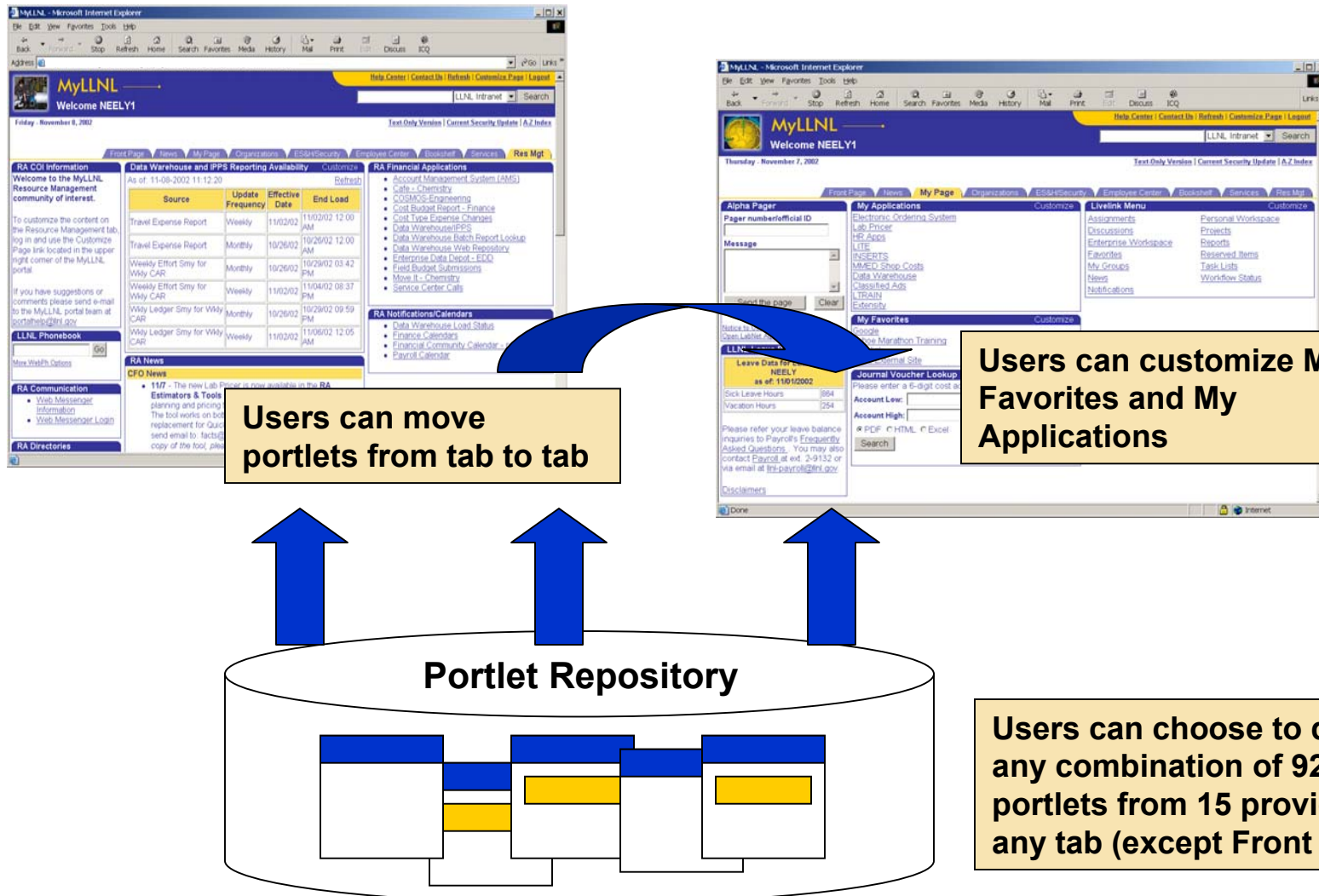
Content is infinitely variable



Portlets are reusable



Users can customize



Intranet content reengineering



MyLLNL

Help Center | Contact Us

LLNL Intranet Search

Tuesday - November 19, 2002

[Current Security Update](#) | [A-Z Index](#)

Lab Phonebook
 Go
[More WebPh Options](#)

Building Locator
 Go

[November Events](#)

[Open Enrollment for Benefits](#)

[HOME 2002](#)

[Security Refresher Briefing for Cleared Employees](#)

[Security Refresher Briefing for Uncleared Employees](#)

[LITE System](#)

Notice to Macintosh-Netscape 4.7x Users

You have been automatically redirected to this text-based version of MyLLNL because Macintosh users with Netscape 4.7x have been experiencing performance and display issues when accessing the MyLLNL portal (i.e., very slow performance and small fonts). Macintosh-Netscape users are encouraged to switch to Internet Explorer 5.x to take advantage of the more advanced features of the portal (e.g., the ability to customize what you see).

Users may also upgrade to Netscape 6.x, which is available for download from the [Electronic Software Distribution site](#), although it is not yet the recommended LLNL standard version for Netscape and has not been fully tested on all LLNL applications. Although there are no known incompatibilities on Mac OS 9.x at this time, users are advised to upgrade with caution.

Documents and Libraries
[Online documents, phone directories, policies/procedures, ...](#)

Environment, Safety, and Health
[ES&H news, ES&H information, ...](#)

Organizations
[Laboratory organizations, organization list, organization charts, UC/DOE/NSA, ...](#)

Services
[Publications/documents, business, travel, ...](#)

Employee Center
[Employee activities, benefits, commuting, ...](#)

News and Events
[Lab news/events, calendars/schedules, UC/NSA/DOE, ...](#)

Security
[Security information, computer security, classification, ...](#)

Training and Education
[Online training, careers, training resources, ...](#)

Taxonomy implementation



[Skip to content](#)

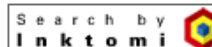
MyLLNL — SEARCH

[Start new search](#) Search these results [Search entire Web](#)

Search Organizations:

search

[Help](#) [Advanced](#)



Tip: You can get a list of all external URLs that point to any page.

Example: `link:http://mysite/mypage.html -site:mysite`

Topic: [Home](#) > [Organizations](#)

Subtopics:

[Centers](#)

[Committees and Councils](#)

[Contractors](#)

[Departments](#)

[Directorates](#)

[Employee Organizations](#)

[National Laboratories](#)

[Offices](#)

[Programs and Projects](#)

[Research Centers and Facilities](#)

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77 results found, sorted by relevance

[score using date](#) [hide summaries](#)

1-10

[NIF Directorate Home Page](#)

About | Programs | Partners | Library | Jobs | Contacts | Site Map Search | Phone Book | Comments UCRL-MI-141520-REV-1, LLNL Disclaimers March 1, 2002
<http://www.llnl.gov/nif/> - 3.8KB

18 Oct 02

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02 Oct 02

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LLNL home page | Biology at LLNL | Comments | BBRP Job Opening | Directory UCRL-MI-117984, Privacy & Legal Notice May 8, 2001
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21 Jun 01

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Resource Workbench



MyLLNL

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LLNL Intranet

Welcome PUBLIC

Tuesday - November 19, 2002
Text-Only Version | [Current Security Update](#) | [A-Z Index](#)

[Front Page](#) | [News](#) | [My Page](#) | [Organizations](#) | [ES&H/Security](#) | [Employee Center](#) | [Bookshelf](#) | [Services](#) | [Res Mgt](#)

RA COI Information

Welcome to the MyLLNL Resource Management community of interest.

To customize the content on the Resource Management tab, log in and use the Customize Page link located in the upper right corner of the MyLLNL portal.

If you have suggestions or comments please send e-mail to the MyLLNL portal team at portalhelp@llnl.gov

LLNL Phonebook

[More WebPh Options](#)

RA Communication

- [Web Messenger Information](#)
- [Web Messenger Login](#)

RA Directories

- [Accounting Contacts](#)
- [Budget Office Assignments](#)
- [Budget Office Contacts](#)
- [CFO Contacts - alpha](#)
- [CFO Contacts - by](#)

RA News

CFO News

- 11/8** - Lab Pricer had a bug relating to OPC that has now been fixed. Download a fresh copy to get the corrected version.
- 11/7** - The new Lab Pricer is now available in the **RA Estimators & Tools** section. This Excel template is a planning and pricing tool designed to develop a cost estimate. The tool works on both PC and Mac platforms and is a replacement for Quick Pricer. Call 3-2287 for questions or send email to: facts@llnl.gov *If you have been using a beta copy of the tool, please download a new version (LabPricer20021102.xls or later) as the older version does not work with the new rate tables.*

Data Warehouse & IPPS News

- 11/5** - The volume of output from the AIS high speed printer that is delivered to drop points around the Laboratory has significantly fallen off. As a result beginning the 15th of November 2002, AIS will shift to using Mail Services for delivery of all high speed printer output. Mail Services will pick up the reports around 7:30 am to be delivered in the morning mail run. Reports in excess of one inch thick can either be held for pickup in T4725, or Mail Services will take them to Transportation for delivery. Prior to November 15th, users will need to modify distribution lists on all reports that are currently being delivered to Drop Points and change them to email or L-codes so that these reports can be delivered to the correct recipients. If you have questions, please contact Data Warehouse Customer Support at extension 2-9299 or send e-mail to dwhelp@llnl.gov.

RA Financial Applications

- [Account Management System \(AMS\)](#)
- [Cafe - Chemistry](#)
- [COSMOS-Engineering](#)
- [Cost Budget Report - Finance](#)
- [Cost Type Expense Changes](#)
- [Data Warehouse/PPS](#)
- [Data Warehouse Batch Report Lookup](#)
- [Data Warehouse Web Repository](#)
- [Enterprise Data Depot - EDD](#)
- [Field Budget Submissions](#)
- [Move It - Chemistry](#)
- [Service Center Calls](#)

RA Notifications/Calendars

- [Data Warehouse Load Status](#)
- [Finance Calendars](#)
- [Financial Community Calendar - prototype](#)
- [Payroll Calendar](#)

RA Estimators & Tools

- [Lab Pricer **NEW!**](#)
- [Estimator - Chemistry](#)
- [Lookup & Effort Reporter - Chemistry](#)
- [Rates and Rules On Line](#)
- [Shop Cost Estimator - MMED](#)

RA Web Sites

- [Accounting](#)
- [Account Management System \(AMS\)](#)
- [Budget Office](#)
- [Chemistry & Material Science](#)
- [Data Warehouse](#)

FY03: Next Steps

LLNL

- Migrate to Oracle Portal Release 2
- Analysis and delivery of additional communities of interest and organizational portals
- Portlet development methodology, documentation, training, and workbench
- User communication/education
- Moving business applications to 9iAS infrastructure
- Development projects:
Eudora/Meeting Maker integration,
institutional calendar,
browser bookmark import,
integrated inbox
- Redesign of front page to align with institutional communication plan

FY03: Next Steps

LANL

- Provide additional data to managers —performance indicators, comparative benchmarks
- Provide data for the individual—your training, property, paystub, etc.
- Move business applications to common authentication when possible
- Develop:
Eudora/Meeting Maker integration,
Virtual workplaces (with directory)
- Formalize the portlet development methodology, developer training, content rule set and content review process

FAQs



How many people were on the initial portal team, including LLNL/LANL employees and contractors?

LLNL:

About 30 employees worked on the initial portal; only about half were full time. This includes both infrastructure and portal design and development. We had several consultants in from Oracle for short-term engagements addressing performance tuning.

LANL:

About 10 employees including managers, one Oracle consultant, two usability designers who did user-based analysis of needs, two portlet developers, some part- time DBAs...7 FTEs.

How many people are currently maintaining the portal, including programmers, administrators, etc.?

LLNL

- The LLNL Institutional Webmaster maintains the infrastructure, which is our Laboratory intranet infrastructure (two webmasters at about .5 FTE each for portal webmaster support). We also have .5 Oracle DBA dedicated to the infrastructure.
- The LabNet Group maintains the Oracle Login server for authentication and access control; they are responsible for institutional authentication services.
- The current Portal Team consists of:
 - 1 full-time administrator
 - 1 part-time content manager/administrator
 - 2 developer/programmers
 - 3 full-time customer support/test personnel
 - 2 analysts for developing requirements for communities of interest

We expect this mix to change slightly as our portal evolves.

How many people are currently maintaining the portal, including programmers, administrators, etc.? Cont...

LANL

- We still have the initial team building but we're gearing up to involve organizational providers such as the environment, facilities, and pit manufacturing areas. The model is centralized administration and management, infrastructure, and standards with distributed content development.

FAQs

Did you consider building an in-house portal product?

LLNL

- We investigated several portal products when the marketplace was still very new. There were only a few portal products in the marketplace. Among others, we looked at Plumtree, Data Channel, and TopTier. Plumtree is the only product among these that has remained intact.
- We obtained the Oracle Portal product as part of our Oracle site license, so there was literally no software cost, a large factor in our original decision (same for LANL). Additionally, we were building our web infrastructure to support the Oracle 9iAS product line, and we expected the portal software to be integrated. If it was not workable, we were very clear that we would change products. Oracle was extremely supportive and responsive. We were one of the early adopters which had influence on the product itself. We never really had the resources available to build our own product from the ground up.

FAQs



What was the cost of building the portal? (I understand if you cannot provide us with this information!)

LLNL:

Our pilot project (100 users) budget was \$250K. The main portal design and development project budget was \$650K. Our budget for deployment, customer support, and proof of concept for several targeted portal utilities and a community of interest design is \$296K. Infrastructure is separate and is NOT included in these costs.

LANL:

Costs for our pilot are comparable although a full accounting is difficult since some costs are difficult to separate from our Enterprise Project (EP).

FAQs



How are users authenticated?

LLNL:

- Neither. We have no current or future plans to use NT login or NT domain authentication for our portal. Users authenticate to the portal via the Oracle Login server, which forms the backbone for eventually morphing to support a Laboratory single sign-on mechanism. The LabNet Group is responsible for an LLNL "official ID and personal access code" for each employee, assigned at the time each person becomes an employee. They are also working to include this ID/PAC for DOE/NNSA employees assigned to the Lab.

LANL:

Crypto Card authentications via two methods (credentials are interchangeable)

- Existing Systems
- Oracle Portal

(WIN2K AD will accept Crypto Card credentials eventually)

What were some of your critical decisions? What was the impact of those decisions?

LLNL:

- Focusing first on building and fine-tuning the portal infrastructure – portal speed and reliability
- Using our “unfunded time” to spread the portal word and sell the project to both users and managers – change management
- Focusing on Java, rather than PL/SQL, development – scalability, speed, and developer interest

LANL:

- Managers’ dashboard model
- Institutional Owner Question— CIO, Richard Kendall
- Governance Model

What advantages do you see to your content strategy? Disadvantages?

LLNL:

- Our content strategy was to migrate our existing intranet content (i.e., the Grapevine content) to our portal and then look at dynamic data to pull into the portal.
- Advantages? Users transitioned from old intranet site to new portal with access to all data without logging in.
- Disadvantages? A lot of content for users to sort through, with minimal navigation and no “killer apps” initially to entice users to the portal.

LANL:

- Our current strategy is to provide decision support data to managers, key data in summary form. This greatly enhances our Web toolset.
- Downside? Because of the costs of development and the need to pull data from legacy systems, we can’t provide this much-needed information faster!

What are your lessons learned?

LLNL

- Plan extensively; build in contingencies and flexibility
- Maintain consistent, clear two-way communication
- Test and tune infrastructure
- Develop intimate partnership with portal vendor development team

LANL

- Maintain consistent, clear two-way communication
- Test and test portlets
- Obtain key management support from the beginning
- Bring an Oracle consultant onsite during initial stages